

ISO 9001 Foundations

Learning objectives

- Describe the quality management concepts, principles, and definitions
- Explain the main ISO 9001 requirements for a quality management system
- Identify potential actions and approaches that organizations can use to achieve conformity to ISO 9001

Course agenda

- **Day I:** Introduction to quality concepts, QMS, and clauses 4–6 of ISO 9001
- **Day II:** Clauses 7–10 of ISO 9001 and certificate exam

Who should attend?

- Managers and consultants seeking to know more about quality management
- Professionals wishing to get acquainted with ISO 9001 requirements for a QMS
- Individuals engaged in or responsible for quality management activities in their organization
- Individuals wishing to pursue a career in quality management

